

CASE STUDY Legal

A Dunkeld West law firm sustains a 95% recovery ratio with nQ ZebraWorks

Legal

Industry

15

Employees

95%

Recovery ratio

R225,000 → R300,000

Monthly recovery, FY2022 → FY2025

The problem

- 15-person firm in Dunkeld West, Johannesburg
- Manual disbursement capture across a small fee-earner base
- No consistent way to track recovery performance year on year

The solution

nQ ZebraWorks tracking and billing every disbursement automatically, sustaining a 95% recovery ratio.

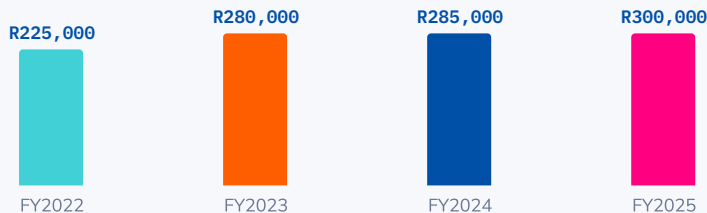
Printing

Copying

Telephone

Scan

Recovery ratio holds at 95%, monthly recovery growing steadily



Average monthly disbursement recovery. Client also reported a net fee increase over and above these recoveries.

* Client name withheld at their request.

More case studies at [khwezi.co.za/case-studies](https://www.khwezi.co.za/case-studies)

Book a demo