

CASE STUDY Legal

A black-owned boutique commercial law firm sustains a 70% recovery ratio with nQ ZebraWorks

Legal

Commercial

25+

Employees

2017

Founded

70%

Recovery ratio

The firm

- Black-owned, boutique commercial law firm founded in 2017
- 25+ staff needing consistent disbursement recovery
- Upgraded from a previous print management solution to an automated billing system like nQ ZebraWorks

The solution

nQ ZebraWorks tracking and billing every disbursement automatically.

Printing

Copying

Telephone

Scan

R85,000+

Average monthly
recovery

70%

Average recovery ratio

Client also reported a net fee increase over and above these disbursement recoveries.

* Client name withheld at their request.

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