

CASE STUDY Legal

A historic Pretoria law firm sustains a 50% recovery ratio with nQ ZebraWorks

Legal

Multi-disciplinary

14–15 / 60+

Attorneys / support staff

1930

Established

50%

Recovery ratio

The firm

- Established in Pretoria in 1930, with significant history
- A multi-disciplinary practice with 14–15 attorneys and over 60 support staff

The solution

nQ ZebraWorks implemented in 2017, tracking and billing every disbursement automatically.

Printing

Copying

Telephone

Scan

R70,000+

Average monthly
recovery

50%

Average recovery ratio

Sustained since implementing nQ ZebraWorks in 2017. Client also reported a net fee increase over and above these disbursement recoveries.

* Client name withheld at their request.

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