

CASE STUDY Legal

Benoni law firm recovers 15x more in disbursements with nQueue

Legal

Industry

8

Employees

60%

Recovery ratio

R4,000 → R61,000

Monthly recovery, before → after

The problem

- Recovery billing recorded was only R4,000/month
- Manual capturing of disbursements
- 5 boxes of paper a month at R450 a box
- Paper & device rental costing R6,625/month

The solution

nQueue Cloud + nQueue tablet on the firm's Xerox device, tracking and billing every disbursement automatically.

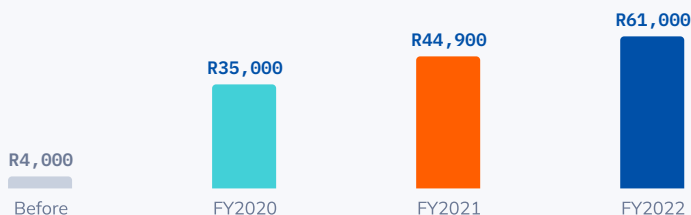
Printing

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Recovery ratio holds at 60%, disbursements up 15x



Average monthly disbursement recovery.
Client also reported a net fee increase over and above these recoveries.

* Client name withheld at their request.

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